SCHEDULE C: SERVICE DEFINITION FOR AUTHENTICATION SERVICE

1.   Authentication Service Description

Exponential-e's Authentication Service consists of a software token that permits access to protected networks, services, applications etc. The token can be installed on any computer or any mobile phone to give the user and the Partner/End User a two-factor authentication method. The software token is available for "push out" and/or download through an online portal which the Partner/End User will be provided with access to.

2.   Target Service Commencement Date*

Authentication Service   7 Working Days

* from order acceptance.

3.   Service Commencement Date

The Service Commencement Date will be date that the tokens are first made available for "push out" and/or download by the Partner/End User within the online portal.

4.   Service Level Agreement

There is no Service Level Agreement for this Service.

5.   Additional Terms applicable to the Authentication Service

The following terms apply to the provision of the Authentication Service by Exponential-e in addition to Exponential-e's General Terms.

5.1   Termination

5.1.1   Clause 12.1 and sub-clauses Clause 12.1.1, 12.1.2 and 12.1.3 of the General Terms shall not apply to the Authentication Service. The following shall apply in lieu:

5.1.1.1 Subject to earlier termination of the Contract in accordance with its terms, the Contract shall continue in force until the expiry of the Initial Term whereupon it shall automatically expire without further notice, unless agreed otherwise in writing by the Parties.

5.1.2   Part (a) of Clause 12.6 of the General Terms shall not apply to the Authentication Service. The following shall apply in lieu:

5.1.2.1 Where an Initial Term applies and termination occurs after the Service Commencement Date: (i) all arrears of Charges payable under the Contract up to the date of termination plus (ii) all remaining Charges not yet paid which would otherwise have been payable for the remainder of the Initial Term;

5.2   Token Responsibility

5.2.1   Access to, and use of software tokens that have been "pushed out" to, or downloaded by, the End Users are the Partner's/End User's responsibility. The Partner should notify Exponential-e where tokens need to be taken out of use or where token software may need re issuing for re installation.

6.   Data Processing

Where Exponential-e provides an Authentication Service, Exponential-e may Process Partner Personal Information as per the following table:

Requirement	Details
Subject Matter of Processing	Users email addresses and log-in details relevant to the Authentication Service
Nature of Processing	Collection, logging, storage
Location of Processing	EEA and/or UK